

1. Acceptance of Terms and Conditions: By accessing or using the website www.impactsportsa.co.za (hereinafter referred to as the "Website"), you agree to be bound by these Terms and Conditions. If you do not agree to all the terms and conditions, please do not use the Website.

2. Website Usage: a. The Website is owned and operated by Impact Sports South Africa. b. The use of the Website is intended for individuals who are at least 18 years old or are accessing the Website under the supervision of an adult.

3. Product Information: a. The Website offers customised rugby headgear, customised rugby balls, and netballs. b. Impact Sports South Africa is the official license holder for Bulletjie products.

4. Ordering and Customisation: a. All orders are subject to availability. b. Customised products may have specific terms and conditions related to artwork approval, production times, and delivery.

5. Payment: a. Payment for orders is accepted through secure online payment methods (PayFast). b. Prices are listed in the respective currency, and all transactions are processed in that currency.

6. Shipping and Delivery: a. Shipping costs and delivery times are specified during the checkout process. For local delivery (RSA) please expect a delivery time of 3 – 5 working days. b. Impact Sports South Africa is not responsible for any customs duties or taxes incurred during international shipping.

7. Returns and Exchanges: a. Please refer to the Return and Exchange Policy on the Website for information on returning or exchanging products. b. Customised products may have specific return and exchange terms.

8. Intellectual Property: a. The content on the Website, including logos, designs, and product information, is the intellectual property of Impact Sports South Africa. b. Unauthorized use of any materials on the Website is strictly prohibited.

9. Liability: a. Impact Sports South Africa is not liable for any direct, indirect, or consequential loss or damage arising out of the use or inability to use the Website or products.

10. Governing Law: a. These Terms and Conditions are governed by the laws of South Africa. b. Any disputes arising out of or in connection with these Terms and Conditions shall be resolved through arbitration in accordance with the rules of the relevant arbitration body.

11. Modification of Terms: a. Impact Sports South Africa reserves the right to modify these Terms and Conditions at any time. The modified terms will be effective upon posting on the Website.

12. Contact Information: a. For any inquiries or concerns regarding these Terms and Conditions, please contact Impact Sports South Africa at sales@impactsportsa.co.za

By using the Website, you acknowledge that you have read, understood, and agree to be bound by these Terms and Conditions.